

25.1 Queries about Procedures

If you have any questions concerning the procedures identified in this handbook or just require further assistance, please contact your local CASA Area or Airline Office. Contact details can be found at the [CASA Website](#) or use the CASA national number 13 1757 and ask for your local Area or Airline Office.

If the staff at that office are unable to answer your question, they will make the necessary enquiries on your behalf to Central Office.

25.2 Queries about Medical Certificates

Queries regarding medical certificates should be directed to the Aviation Medical Section, Canberra on (02) 6217 1641 or fax (02) 6217 1640.

Alternatively, you can use CASA's national number, 131 757, for the cost of a local call (mobiles and pay phones excepted).

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